

OTHER POLICE ACTIVITY
COMPLAINTS AGAINST POLICE

Formal Complaints

The Report of the Police Complaints Commissioner records six formal complaints during 2019-2020:

Nature (Standard(s) of Professional Behaviour)	Disposal
1. Duties and Responsibilities	Partly upheld
2. Use of Force	Not Upheld
3. Use of Force	Informal Resolution
4. Duties/Responsibilities	Not Upheld
5. Duties/Responsibilities	Ongoing
6. Honesty and Integrity	Ongoing

Two formal complaints, ongoing from a previous recording period, were also resulted during 2019-2020:

Nature (Standard(s) of Professional Behaviour)	Disposal
1. Confidentiality and Duties and Responsibilities	Not Upheld
2. Duties and Responsibilities	Informal Resolution

Dissatisfied Customers

During the period 48 dissatisfied customer reports were taken, of which 44 have been resolved and 4 are ongoing.